



COVID-19 Protocol and FAQ for Family Escape Retreat

Camp Buckner is accepting reservations for group events and individual and family getaways at reduced capacities. Extra measures are in place to protect all guests according to CDC and local government guidelines. We remain committed to protecting the most vulnerable by creating a safe space for gathering.

Precautionary measures include increased on-site communications and signage in restrooms and common areas. Preventive actions include increased number of automated hand sanitizer dispensers throughout the property, increased frequency of disinfecting commonly touched objects, and ongoing training for Camp Buckner staff regarding best practices for providing a safe and healthy environment.

What protective and/or preventive measures are in place at Camp Buckner?

We follow best practices in cleaning, food service, public safety, occupancy, and other relevant areas of operations. Camp employees receive ongoing training and frequent updates about COVID-19 concerns. Camp Buckner has increased its precautionary measures, including, but not limited to:

- Providing health prescreening protocol and declarations to individuals/group leader via email
- Limiting occupancy to 50% capacity
- Placing automated hand sanitizers in high traffic areas
- Posting signage to remind guests of effective handwashing and social distancing
- Requiring the use of face coverings indoors when not with household members and when six feet of social distancing cannot be maintained outdoors
- Serving meals in single-use, disposable containers
- Ensuring kitchen staff follow strict hygiene protocols including use of face masks and gloves
- Increasing the frequency of disinfecting commonly touched objects such as door handles
- Disinfecting lodge rooms and bathrooms between guest visits

What are the check-in/check-out procedures?

We require all guests to complete our [online declaration form](#) 24 hours in advance of arrival to Camp Buckner. Follow the sign to the main office where there is a sign with a phone number to text and inform the host of your arrival. Please remain in the car while our retreat host comes to greet you. Our host will wear a face mask and gloves when handling your keys and map. When leaving Camp Buckner for an excursion, we ask that you fill out the declaration form (easily done on smart phones) prior to your return. When departing Camp, please leave the keys in room and inform us of your departure.



How will I communicate with our retreat host during my stay?

The number you text upon arrival will be the same number you may use for any questions/issues. Our retreat coordinator will also provide you this phone number along with the declaration link and guest protocols upon booking.

What other groups/families will be at Camp Buckner before or during my stay?

The total occupancy at Camp Buckner has been reduced to 100 guests to promote social distancing and safety. It is possible that multiple groups and/or families will be on campus at the same time. Precautions and protocols are in place to maintain safe separation of groups, including private mealtimes. Guests are discouraged from socializing in close proximity with nonhousehold members during this time.

What activities are available to me during my stay?

We have a lighted basketball court, fishing pond, more than four miles of hiking trails, two disc golf courses, private campfire, gaga pit, human foosball cage, Wiffle Ball field, and swimming pool at your own risk. We ask that you bring your own balls/fishing poles/discs, but if that is not possible, we will gladly provide you these supplies, disinfected and stored in your reserved room, to use during your stay.

We also have facilitated activities available during the pandemic for a nominal fee: traditional archery, hayride, S'mores kit delivery, kiddie train ride (ages 3-12), kayak/canoe (lifejackets provided) on fishing pond, and swimming in our Williams Springs hole (lifeguard and lifejacket provided). The Rope Course and Zip Line are currently closed during the pandemic.

What safety protocols are in place for facilitated activities?

Facilitators will remain more than six feet from your families at all time and wear a mask. All facilitated activities timeslots can be reserved directly with the retreat coordinator for your private use. If you are on site with other families/groups, trained Buckner staff will disinfect and sanitize supplies, equipment, and most frequently touched items thoroughly between uses. Facilitators will ask parents to help assist child(ren) in activities such as, getting in/out of rides/boats, assisting with handling bow and arrow, etc. to maintain safe social distancing between families and staff.

Does your facility provide meals for Family Escapes?

At this time, we will offer meals only on weekends. If five or more rooms are booked during the weekdays, we will be happy to offer meal service to you and your families. All meals are served in single-use, disposable, to-go containers. Eating is encouraged in your private space indoors and outdoors. A private table is available for you in the dining hall when social distancing is possible.



Is there a full kitchen for me to store and cook my own meals?

For an additional fee, we have a lounge space available with full-size refrigerators, handwashing sink, cabinets, coffee, game table, couches, and TV (based on availability).

What local attractions is available near Camp Buckner?

Learn more about [local excursions](#).

Do you have RV hook up?

Unfortunately, we do not have RV hookups on the property. Tent camping is only available with room reservation. Contact the retreat coordinator for more details.

Is there wireless Internet access?

Yes, you will have free high-speed WiFi throughout the main camp.

Do you allow pets?

Please read our [pet policy](#).

Is smoking and/or alcohol allowed?

Camp Buckner is a smoke-free campus and we currently have a no-alcohol policy.

Lodging Amenities

Hotel Rooms

Complimentary WiFi, soap/shampoo/conditioner, linens, and towels provided

Available by request

Small fridge, coffee pot, coffee, ice